Laulima Student Tutorial: 
Laulima Fast Facts

What is Laulima?
Laulima is the course management and collaborative resources tool for teaching and collaborative projects at the University of Hawai‘i.

Does it affect me?
Yes! Laulima will be your companion throughout your academic career.
- Laulima is used to deliver online courses at UHWO.
- Hybrid courses and those delivered over Interactive Video (ITV) may also include Laulima as an online component of the course.
- In addition, most instructors use Laulima tools to enhance in-person courses.

What Can I Do in Laulima?
Your professor can put course content such as handouts, assignments, and tests online. You can also communicate with your professors and classmates using Laulima’s e-mail, discussion board, and chat tools.

How Do I Access Laulima?
Students login to Laulima using their UH username and password at https://laulima.hawaii.edu. About a week before the semester begins, Laulima course tabs will be available based on your registration.

Where Can I Learn How to Use Laulima?
Online tutorials are available at http://www.uhwo.hawaii.edu/academics/distance-learning/online-student-tutorials/.

Information Technology Services (ITS), the technology group for the UH system, also provides resources for students which can be viewed at http://www.hawaii.edu/talent/laulima_students.htm.

Do I Need any Special Computer Equipment or Software?
Yes! Computer requirements can be viewed by going to the Online Student Tutorials page, then click on the link “Computer Requirements for UH West O‘ahu Courses”.
- Be sure your computer meets all the requirements before classes start.

Where Can I Get Help?
If you have questions about the distance education program at UH West O‘ahu, contact the UH West O‘ahu Student Services Office:

For students on O‘ahu:
(808) 689-2900 for questions about registration, dropping courses, etc.
(808) 689-2689 for questions about course selection, advising, financial aid, etc.
Neighbor Islands: toll-free at (866) 299-8656

UH West O‘ahu Students may submit requests for Laulima technical support in any of the following ways:

In-person: Visit the UHWO IT Service Center on the first floor of the Library
Phone: (808) 689-2411
Email: uhwohelp@hawaii.edu

Please provide a description of the request and your contact information (name, phone number, email address).

Students may also request help while in Laulima by clicking on the “Request Assistance” link at the very bottom of any Laulima page. Fill out and submit the online form. The request goes to the Laulima support group at ITS. A response will be sent via email.

Have fun with Laulima!